

Frequently Asked Questions Regarding PERS Subscriptions

- What are the PE&RS 2014 subscription rates?

2014 Subscription Rates

| Delivery Method | Rates |
|--|-----------------------------------|
| e-Subscription (Digital) USA and Foreign | \$2000 – Site license Only |
| e-Subscription (Digital) Canada* | \$2100 – Site license Only |
| Special Offer: e-Subscription (digital) Plus Print USA | \$2160 – Site license + Print |
| Special Offer: e-Subscription (digital) Plus Print Canada* | \$2,273.25 – Site license + Print |
| Special Offer: e-Subscription (digital) Plus Print Outside of the U.S. | \$2,175.00 – Site license + Print |
| Print Only – U.S. Mail | \$660 |
| Print Only – Canada Airmail* | \$762 |
| Print Only – Other Foreign | \$735 |

*NOTE: e-Subscription rates for Canada include include 5% of the total amount for Canada’s Goods and Services Tax (GST #135123065).

**NOTE: Subscription rates for Canada (including postage for print) include 5% of the total amount for

- Canada’s Goods and Services Tax (GST #135123065). What is the ISSN number? 0099-1112
- In what language is the title published? English
- What is your publishing schedule and how many issues are published per year? PE&RS is published monthly with 12 issues per year.

- Is your publication volume based? If so, would you provide the most current volume information? Yes, the Volume number for 2014 will be 80 with issue Numbers 1-12.
- Does the subscription start any time of the year or will you only accept a subscription on a specific start date, calendar year, academic year, or volume basis (please provide current volume info)? You can subscribe any time of the year for a 12-month period for an e-subscription. Print subscriptions are on a calendar year basis and we ship the back issues for that year.
- Will you back start a subscription (i.e., start the subscription with a start date prior to the date the order is submitted)? yes, we are on a calendar year, which means whenever you pay for a subscription the back issues are sent for January up to the current month.
- Do you accept subscriptions for less than one year? No, but single articles will be available online through pay-per-view.
- Is the electronic publication free with a print subscription? No.
- For an institution with IP authentication, how soon is access activated after registration? As long as we can confirm that a customer should have access, we can update it right away. Typically we will have this taken care of within a couple of hours depending on how busy we get. Granted, if a customer sends us a request on a Monday morning the access will be updated faster than a request sent at 10PM on a Friday evening.
- What type of access do subscribers receive with a current electronic subscription? Subscribers receive access to content from 2004 through the current year. Additional back files may be added over time.
- If a subscriber does not renew their electronic subscription, do they retain any access to online content? No; since the subscription is a site license for access to the material, rather than purchasing a product
- Is online content the same as the print? Yes
- Is the online version published before the print? In press articles will be available online before being published in the print version.
- Is there any additional postage? Yes, postage is required for print subscriptions only, as noted in the rate box above.
- Do you offer an agency discount? No.

- If online access is available, what information do you require for activation? Is access by username/password or IP authentication? Access is available for individual subscribers by username/password, for institutional subscribers by authenticated IP ranges including Proxy IP addresses, Athens is allowed, and an institution can add members: in this case, a member of the institution will have a username and password, whenever they log in with this username and password, they will be recognized as the institution with the same subscription access as the institution.
- If authentication is by IP, how is IP Address maintenance handled? Customers send their Institution information and their IP ranges (preferably their Metapress ID will be included) to Metapress.
- Our institution has two campuses; the institutional access is for both our campuses, correct? As long as the IP addresses are registered with us, it is fine.
- What is the payment grace period (in days) to online content? Subscribers will receive login access within two days of payment being processed.
- What is the renewal grace period (in days) to online content? Once a subscription expires, the access to online content is no longer available.
- Are there any special software requirements, such as Adobe Acrobat? All articles are available in PDF format only, readable by Adobe Acrobat.
- Who would be the technical contact if someone is having trouble with their subscription? For technical issues, contact support@metapress.com.
- Does ASPRS require a licensing agreement? ASPRS does not require a licensing agreement.
- Do you accept cancellations and are refunds offered? We do accept cancellations. Refunds are prorated based on the last issue of PE&RS received/accessed.
- What is the time limit for submitting claims (e.g., claims for missing or damaged issues)? All claims made to ASPRS regarding Photogrammetric Engineering and Remote Sensing (PE&RS) must be made within 60 days of the publication date of the journal. (Example - April 2012 issue must be claimed no later than June 1, 2012.) We are unable to fill claims after the 60-day period. To claim missing issues, you must complete the online [Claim Form](#) and submit it to pweeks@asprs.org. 9. What are the address, phone & fax number, and email address for filing claims? You can contact ASPRS, attention Priscilla Weeks- 5410 Grosvenor Lane Suite 210 – Bethesda, MD 20814 or you can email at pweeks@asprs.org or subs@asprs.org or fax at 301-493-0208.

- To whom do we make our checks payable and what is the correct address for orders and payments? Please make checks payable to ASPRS. Our address is 5410 Grosvenor Lane, Suite #210, Bethesda, MD 20814 USA.
- What is the contact name phone number and email address for subscription agency rate and information update requests? Please contact ASPRS – Priscilla Weeks, 301-493-0290 x109, email pweeks@asprs.org or subs@asprs.org.