Frequently Asked Questions Regarding PERS Subscriptions

• What are the PE&RS 2014 subscription rates?

**2014 Subscription Rates**

<table>
<thead>
<tr>
<th>Delivery Method</th>
<th>Rates</th>
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<tbody>
<tr>
<td>e-Subscription (Digital) USA and Foreign</td>
<td>$2000 – Site license Only</td>
</tr>
<tr>
<td>e-Subscription (Digital) Canada*</td>
<td>$2100 – Site license Only</td>
</tr>
<tr>
<td><strong>Special Offer: e-Subscription (digital) Plus Print USA</strong></td>
<td>$2160 – Site license + Print</td>
</tr>
<tr>
<td><strong>Special Offer: e-Subscription (digital) Plus Print Canada</strong></td>
<td>$2,273.25 – Site license + Print</td>
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<tr>
<td><strong>Special Offer: e-Subscription (digital) Plus Print Outside of the U.S.</strong></td>
<td>$2,175.00 – Site license + Print</td>
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<tr>
<td>Print Only – U.S. Mail</td>
<td>$660</td>
</tr>
<tr>
<td>Print Only – Canada Airmail*</td>
<td>$762</td>
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<tr>
<td>Print Only – Other Foreign</td>
<td>$735</td>
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*NOTE: e-Subscription rates for Canada include include 5% of the total amount for Canada’s Goods and Services Tax (GST #135123065).

**NOTE: Subscription rates for Canada (including postage for print) include 5% of the total amount for
• Canada’s Goods and Services Tax (GST #135123065). What is the ISSN number? 0099-1112

• In what language is the title published? English

• What is your publishing schedule and how many issues are published per year? PE&RS is published monthly with 12 issues per year.
• Is your publication volume based? If so, would you provide the most current volume information? Yes, the Volume number for 2014 will be 80 with issue Numbers 1-12.

• Does the subscription start any time of the year or will you only accept a subscription on a specific start date, calendar year, academic year, or volume basis (please provide current volume info)? You can subscribe any time of the year for a 12-month period for an e-subscription. Print subscriptions are on a calendar year basis and we ship the back issues for that year.

• Will you back start a subscription (i.e., start the subscription with a start date prior to the date the order is submitted)? Yes, we are on a calendar year, which means whenever you pay for a subscription the back issues are sent for January up to the current month.

• Do you accept subscriptions for less than one year? No, but single articles will be available online through pay-per-view.

• Is the electronic publication free with a print subscription? No.

• For an institution with IP authentication, how soon is access activated after registration? As long as we can confirm that a customer should have access, we can update it right away. Typically we will have this taken care of within a couple of hours depending on how busy we get. Granted, if a customer sends us a request on a Monday morning the access will be updated faster than a request sent at 10PM on a Friday evening.

• What type of access do subscribers receive with a current electronic subscription? Subscribers receive access to content from 2004 through the current year. Additional back files may be added over time.

• If a subscriber does not renew their electronic subscription, do they retain any access to online content? No; since the subscription is a site license for access to the material, rather than purchasing a product.

• Is online content the same as the print? Yes.

• Is the online version published before the print? In press articles will be available online before being published in the print version.

• Is there any additional postage? Yes, postage is required for print subscriptions only, as noted in the rate box above.

• Do you offer an agency discount? No.
If online access is available, what information do you require for activation? Is access by username/password or IP authentication? Access is available for individual subscribers by username/password, for institutional subscribers by authenticated IP ranges including Proxy IP addresses, Athens is allowed, and an institution can add members: in this case, a member of the institution will have a username and password, whenever they log in with this username and password, they will be recognized as the institution with the same subscription access as the institution.

If authentication is by IP, how is IP Address maintenance handled? Customers send their Institution information and their IP ranges (preferably their Metapress ID will be included) to Metapress.

Our institution has two campuses; the institutional access is for both our campuses, correct? As long as the IP addresses are registered with us, it is fine.

What is the payment grace period (in days) to online content? Subscribers will receive login access within two days of payment being processed.

What is the renewal grace period (in days) to online content? Once a subscription expires, the access to online content is no longer available.

Are there any special software requirements, such as Adobe Acrobat? All articles are available in PDF format only, readable by Adobe Acrobat.

Who would be the technical contact if someone is having trouble with their subscription? For technical issues, contact support@metapress.com.

Does ASPRS require a licensing agreement? ASPRS does not require a licensing agreement.

Do you accept cancellations and are refunds offered? We do accept cancellations. Refunds are prorated based on the last issue of PE&RS received/accessed.

What is the time limit for submitting claims (e.g., claims for missing or damaged issues)? All claims made to ASPRS regarding Photogrammetric Engineering and Remote Sensing (PE&RS) must be made within 60 days of the publication date of the journal. (Example - April 2012 issue must be claimed no later than June 1, 2012.) We are unable to fill claims after the 60-day period. To claim missing issues, you must complete the online Claim Form and submit it to pweeks@asprs.org. 9. What are the address, phone & fax number, and email address for filing claims? You can contact ASPRS, attention Priscilla Weeks- 5410 Grosvenor Lane Suite 210 – Bethesda, MD 20814 or you can email at pweeks@asprs.org or subs@asprs.org or fax at 301-493-0208.
To whom do we make our checks payable and what is the correct address for orders and payments? Please make checks payable to ASPRS. Our address is 5410 Grosvenor Lane, Suite #210, Bethesda, MD 20814 USA.

What is the contact name phone number and email address for subscription agency rate and information update requests? Please contact ASPRS – Priscilla Weeks, 301-493-0290 x109, email pweeks@asprs.org or subs@asprs.org.